

QUALITY POLICY

Torino, February 21st, 2025

To be sure that the needs and expectations of our customers are met in all respects, Kimetal Srl adopts a Management System according to the principles of *Total Quality Management*.

Kimetal Srl aims at the position of Quality Leader in buying and selling materials for industrial works and civil engineering.

The Management of Kimetal Srl has decided to introduce a new professional figure dedicated exclusively to the development and marketing of a new range of products for interior design, with particular focus on the sun protection sector, for indoor and outdoor usage, such as blinds systems, curtains, awnings and pergolas, in order to offer a greater variety of products, to be launched on markets mainly in Northern Europe. In this regard, a new division was created, called "*Kiso Interior*" aimed at the e-commerce of products for interior design tailor-made, specially designed for individual needs.

Kimetal Srl can be proud of a concrete and in-depth knowledge of materials and markets, especially the international ones. Therefore, it can guarantee the most suitable product for the customer's needs, ensuring quality and price competitiveness.

The strength of Kimetal Srl is to consider first the quality of each action, which must be pursued with seriousness, rigor and professionalism.

It is necessary to fully satisfy the requirements requested by the customers, cooperating and interacting with the suppliers, by requesting on-time delivery of products, certificates and any other specific documentation.

In order to achieve the position of Quality Leader in its business sector, Kimetal Srl adopts the following principles:

- Consider Quality first, in every action;
- Satisfy in a complete and clear way the requirements of Customers and Suppliers to meet their needs;
- Involve all staff, stimulate individual skills and abilities, so that they can be of support to the Quality Policy;
- Improve and getting better the objectives, with a view to improving continuously its services;
- Provide quality products and services in such a way that customers remain fully satisfied and new ones are joining;
- Select sources of supply (producers and stockists) with a particular sensitivity towards the issue of sustainability, from a human, social, economic and environmental point of view;
- Promote the culture of sustainability within the company, which is based on the awareness that our planet is exhaustible in resources, or rather there is a need to preserve them, so the operational philosophy seeks to:
 - Reduce paper consumption, using only ecological paper and promoting the digitalization process;
 - Encourage the use of public transport for home-work-home travel;
 - Encourage the use of biodegradable products for cleaning offices;
 - Encourage the use water bottles instead of plastic bottles for the consumption of water and drinks and the use of dishes instead of plastic containers;
- Undertake actions aimed at respecting gender equality, paying particular attention to the issues of shared parenting, wage gap, welfare and presence of female quotas in roles of responsibility;
- Change approach strategy towards customers and suppliers, promoting video conference meetings, to reduce the number of trips/transfers, both in Italy and abroad.

The Quality System of Kimetal Srl is defined and maintained in such a way as to support the Quality Policy and ensure that it involves the entire organization.

The Quality Policy, responding to the requirements of UNI EN ISO 9001:2015, is subject to continuous revisions and all activities are systematically checked to identify potential problems and to introduce corrective and preventive measures which are the basis of a continuous improvement.

The nature of Kimetal Srl activities imposes a particular emphasis on experiences, skills, reliability and to the quality of both individual and collective work performance.

The Quality Management System is deeply rooted in the conscience of Kimetal Srl and every day all the staff and all the Partners contribute to its consolidation.

With the pursuit of this philosophy, the right conditions are created for the achievement of the set targets.

The CEO

~~KIMETAL S.r.l.~~

~~Amministratore Delegato - CEO~~
~~(Sig. Giuseppe Schiavone)~~