

## **QUALITY POLICY**

Torino, May 10th 2023

In order to be sure that the needs and expectations of our customers are met in all respects, Kimetal Srl adopts a Management System according to the principles of *Total Quality Management*.

Kimetal Srl aims at the position of Quality Leader in buying and selling materials for industrial works and civil engineering.

The Management of Kimetal Srl has decided to introduce a new professional figure dedicated exclusively to the development and marketing of a new range of products for interior design, with particular focus on the sun protection sector, for indoor and outdoor usage, such as blinds systems, curtains, awnings and pergolas, in order to offer a greater variety of products, to be launched on markets mainly in Northern Europe.

In this regard, a new division was created, called "*Kiso Interior*" aimed at the e-commerce of products for interior design tailor-made, specially designed for individual needs.

Kimetal Srl can be proud of a concrete and in-depth knowledge of materials and markets, especially the international ones. Therefore, it is able to guarantee the most suitable product for the customer's needs, ensuring quality and price competitiveness.

The strength of Kimetal Srl is to consider first the quality of each action which must be pursued with seriousness, rigor and professionalism.

It is necessary to fully satisfy the requirements requested by the customers, cooperating and interacting with the suppliers, by requesting on-time delivery of products certificates and any other specific documentation.

In order to achieve the position of Quality Leader in its business sector, Kimetal Srl has adopted the following principles:

- Consider Quality, first of all, in every action
- Satisfy in a complete and clear way the requirements of Customers and Suppliers to meet their needs
- Involve all staff, stimulate individual skills and abilities, so that they can be of support to the Quality Policy
- Improve and getting better the objectives, with a view to improving continuously its services
- Provide quality products and services in such a way that customers remain fully satisfied and new ones are joining
- Select sources of supply (producers and stockists) with a particular sensitivity towards the issue of sustainability, from a human, social, economic and environmental point of view
- Undertake actions aimed at respecting gender equality, paying particular attention to the issues of shared parenting, wage gap, welfare and presence of female quotas in roles of responsibility

The Quality System of Kimetal Srl is defined and maintained in such a way as to support the Quality Policy and ensure that it involves the entire organization.

The Quality Policy, responding to the requirements of UNI EN ISO 9001:2015, is subject to continuous revisions and all activities are systematically checked to identify potential problems and to introduce corrective and preventive measures which are the basis of a continuous improvement.

The nature of Kimetal Srl activities imposes a particular emphasis on experiences, skills, reliability and to the quality of both individual and collective work performance.

The Quality Management System is deeply rooted in the conscience of Kimetal Srl and every day all the staff and all the Partners contribute to its consolidation.

With the pursuit of this philosophy, the right conditions are created for the achievement of the set targets.

The Managing Director

**KIMETAL S.r.l.**

Amministratore Delegato - CEO

(*Rag. Giuseppe Schiavone*)